

## Course Details

### Building Business Acumen®

**Client:** Bazaarvoice

**Date:** February 21, 2023

**Facilitator:** Greg Kandare

**Location:** Austin, TX



## Net Promoter Score

1) How likely are you to recommend this course to a colleague?

NPS = %Promoters - %Detractors



79

Scores higher than 0 are typically considered to be good and scores above 50 are considered to be excellent.

### NPS Comparisons

Fuqua	67	Ritz-Carlton	72
Wharton	51	Amazon	66
Harvard	41	Discover	52

## Selected Course Feedback

“Did a great job giving real-life examples of important metrics to BV. Kept our attention. That’s hard to do sometimes with financial information.”

“Loved it! Great overview of business acumen with specific examples from our organization. Also, great job using SaaS language to make it uber relevant.”

“Fantastic course, simplifying complex topics! Engaging instructor. Leaving with a lot more confidence and understanding of business acumen.”

“Informative, thorough, quick references to real-life examples to make it relevant to the audience. It was great.”

“Delivered well, engaging, quite informative. A good use of the day.”

“Extremely insightful and interactive. Greg was a superb teacher and I took a great deal away from the session.”

“Excellent, I learned about key finance terms and how to apply changes and levers to move these in our org.”

**To schedule additional training days please contact:**

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## Course Effectiveness

### Expectation

1) This course exceeded my expectations.

4.8

### Experience

- 1) The balance of lecture, discussion, and activities was engaging.
- 2) The time allotted to the learning activity seemed appropriate.
- 3) The examples presented helped me understand the concepts.
- 4) The materials supported my learning

4.5

### Application

- 1) This course dealt with issues relevant to my role.
- 2) I will be more effective in my role as a result of taking this course.

4.7

### Facilitation

- 1) The examples presented helped me understand the concepts.
- 2) The facilitator was knowledgeable about the concepts.
- 3) The facilitator created an atmosphere that enhanced my learning.

4.8

## Overall Score

+ + + = 4.7